

# Safeguarding Information (March 2020)

‘Working together to support each other’

This booklet contains key contacts, key resources, key model policies and key websites links.

## Coronavirus – Where to find key information:

### Key links:

[Coronavirus Government Response](#)  
[COVID-19: guidance for educational settings](#)  
[Gov guidance on maintaining educational provision](#)  
[Stay at home guidance](#)  
[Liverpool City Council](#)  
[Public Health England Campaign Materials](#)

### Social media:

<https://www.facebook.com/COVIDLiverpool/>  
<https://twitter.com/COVIDLiverpool>  
[https://twitter.com/PHE\\_uk](https://twitter.com/PHE_uk)  
[https://twitter.com/PHE\\_NorthWest](https://twitter.com/PHE_NorthWest)  
<https://twitter.com/DHSCgovuk>

### DFE Helpline:

The DfE operate a helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: [DfE.coronavirushelpline@education.gov.uk](mailto:DfE.coronavirushelpline@education.gov.uk)

Opening hours: 8am to 6pm (Monday to Friday)

### NHS helplines:

Everyone is encouraged to use NHS online services before ringing NHS 111.

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

<https://111.nhs.uk/covid-19>

## Key contacts: Liverpool City Council

**Children's Services** <https://liverpool.gov.uk/children-and-families/childrens-social-care/>

Careline	0151 233 3700	<a href="mailto:carelinechildrensservices@liverpool.gov.uk">carelinechildrensservices@liverpool.gov.uk</a>
Service Manager	<a href="mailto:tyra.pether@liverpool.gov.uk">tyra.pether@liverpool.gov.uk</a>	
MASH Education Officer	Richard Buckland	<a href="mailto:richard.buckland@liverpool.gov.uk">richard.buckland@liverpool.gov.uk</a>

### Key Children's Services Phone lists embedded below:



Assessment Teams  
1-4, Safeguarding Tea



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Fostering L.Care.xlsx



Copy of QA  
Safeguarding Unit cor

### Early Help Hubs

North Hub	0151 233 3637	<a href="mailto:EHLHnorth@liverpool.gov.uk">EHLHnorth@liverpool.gov.uk</a> Team Manager: <a href="mailto:vicky.hogan@liverpool.gov.uk">vicky.hogan@liverpool.gov.uk</a>
Central Hub	0151 233 6152	<a href="mailto:EHLHcentral@liverpool.gov.uk">EHLHcentral@liverpool.gov.uk</a> Team Manager: <a href="mailto:vicky.hogan@liverpool.gov.uk">vicky.hogan@liverpool.gov.uk</a>
South Hub	0151 233 4447	<a href="mailto:EHLHsouth@liverpool.gov.uk">EHLHsouth@liverpool.gov.uk</a> Team manager: <a href="mailto:margaret.burns@liverpool.gov.uk">margaret.burns@liverpool.gov.uk</a>
Service Manager	<a href="mailto:trish.berry@liverpool.gov.uk">trish.berry@liverpool.gov.uk</a>	

### Local Authority Designated Officer (LADO) & Children's Safeguarding and Reviewing Unit

Ray Said	0151 233 0846 07841 727309	<a href="mailto:LADO@liverpool.gov.uk">LADO@liverpool.gov.uk</a> <a href="mailto:ray.said@liverpool.gov.uk">ray.said@liverpool.gov.uk</a>
Pauline Trubshaw	0151 233 0846 07716 702034	<a href="mailto:LADO@liverpool.gov.uk">LADO@liverpool.gov.uk</a> <a href="mailto:pauline.trubshaw@liverpool.gov.uk">pauline.trubshaw@liverpool.gov.uk</a>
LADO Referral Form	 LADO Referral Form.doc	
Safeguarding and Review Unit	0151 233 0840	<a href="mailto:safeguardingandreviewunit@liverpool.gov.uk">safeguardingandreviewunit@liverpool.gov.uk</a>
Service Manager	<a href="mailto:Liz.Mekki@liverpool.gov.uk">Liz.Mekki@liverpool.gov.uk</a>	

### Prevent / Channel

Moner Ahmed (Prevent Coordinator)	0151 233 7018 07738 100441	<a href="mailto:moner.ahmed@liverpool.gov.uk">moner.ahmed@liverpool.gov.uk</a>
Stephanie Kelly (Prevent Officer)	0151 233 7018 07542 228121	<a href="mailto:stephanie.kelly@liverpool.gov.uk">stephanie.kelly@liverpool.gov.uk</a>
Alison Burnett (Channel Coordinator)	07394 559106	<a href="mailto:alison.burnett@liverpool.gov.uk">alison.burnett@liverpool.gov.uk</a>

## Key Contacts: School Improvement Liverpool [www.schoolimprovementliverpool.co.uk](http://www.schoolimprovementliverpool.co.uk)

### *School Improvement Liverpool Safeguarding*

(Do not delay in ringing children services 0151 233 3700 if a child is at risk of harm or police or Police if a child is in immediate danger)

Settings needing to seek advice should email the School Improvement Safeguarding Team on [safeguarding@si.liverpool.gov.uk](mailto:safeguarding@si.liverpool.gov.uk)

(Please ensure you provide us with a mobile number where we can contact you)

If a settings Designated Safeguarding Lead is unavailable then do not delay in seeking advice from Children's Services if you believe a child is at risk of harm. In these circumstances further guidance should also be sought from [safeguarding@si.liverpool.gov.uk](mailto:safeguarding@si.liverpool.gov.uk)

Key guidance: <https://www.schoolimprovementliverpool.co.uk/safeguarding-mate/>

Phil Cooper	07921 942091	<a href="mailto:safeguarding@si.liverpool.gov.uk">safeguarding@si.liverpool.gov.uk</a> <a href="mailto:phil.cooper@si.liverpool.gov.uk">phil.cooper@si.liverpool.gov.uk</a>
Nicola Noon	07793 660567	<a href="mailto:safeguarding@si.liverpool.gov.uk">safeguarding@si.liverpool.gov.uk</a> <a href="mailto:nicola.noon@si.liverpool.gov.uk">nicola.noon@si.liverpool.gov.uk</a>

### *School Improvement Liverpool E-Safety Lead*

Paul Bradshaw	07739 225968	<a href="mailto:paul.bradshaw@si.liverpool.gov.uk">paul.bradshaw@si.liverpool.gov.uk</a>
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### *School Improvement Liverpool Bereavement Officer*

Sonia Cross	07905 101996	<a href="mailto:sonia.cross@si.liverpool.gov.uk">sonia.cross@si.liverpool.gov.uk</a>
Manager: Judy Boyce	07921 941925	<a href="mailto:judith.boyce@liverpool.gov.uk">judith.boyce@liverpool.gov.uk</a>

### *School Improvement Liverpool Key contacts list (embedded below):*



School Improvement  
Liverpool key contacts

## Other important contacts

*Operation Encompass – for responding to inaccurate notifications, missing information, etc.*

[safeguarding.referrals@merseyside.pnn.police.uk](mailto:safeguarding.referrals@merseyside.pnn.police.uk)

### *Key local Contacts:*

Liverpool CAMHS Single Point of Access	0151 293 3662	<a href="mailto:camhs.referrals@alderhey.nhs.uk">camhs.referrals@alderhey.nhs.uk</a>
Press Office	0151 233 0069 (out of hours 0151 233 3040)	<a href="mailto:newscentre@liverpool.gov.uk">newscentre@liverpool.gov.uk</a>

Major Emergency Duty Team	0151 236 2635 (ex-directory)	Only to be used in emergencies. This is an ex-directory number and must not be issued publicly. It is for major incidents to seek a coordinated response.
Emergency Planning	0151 225 8637 07894 258120 (duty mobile)	<a href="mailto:Emergency.Planning@liverpool.gov.uk">Emergency.Planning@liverpool.gov.uk</a>
Health and Safety	0151 233 8158	

### Other key Local Authority contacts (embedded below):












Further LA key contacts.docx

### Key documents (online)

[Liverpool Learning Partnership](#) (resources to help during social distancing and self-isolation)  
[School Improvement Liverpool](#) (PSHE Resources)

[Keeping Children Safe in Education](#)  
[What do if you are worried a child is being abused](#)  
[Safer working practices guidance](#)  
[Key DfE guidance](#)

### Key model policies and guidance documents (embedded below)

 Major and Critical Incident Management	 Supporting Loss Separation and Bereavement	 Key policies & safeguarding guidance	 Settings Safeguarding Induction	 Primary Schools' Well Being Booklet.pdf	 Safeguarding Handbook September
 Safeguarding Handbook September			 Safeguarding-Mate Staff Poster.pdf		 Safeguarding Resource Hub - Posters

### Key Helplines

Childline	0800 1111	<a href="https://www.childline.org.uk/">https://www.childline.org.uk/</a>
Papyrus	0800 068 4141	<a href="https://papyrus-uk.org/">https://papyrus-uk.org/</a>
Education Support Partnership Helpline for adults	08000 562 561	<a href="https://www.educationsupport.org.uk/">https://www.educationsupport.org.uk/</a>
Samaritans	116 123	<a href="https://www.samaritans.org/">https://www.samaritans.org/</a>

### Key Local Websites

Child and Adolescent Mental Health Services	<a href="https://alderhey.nhs.uk/services/camhs">https://alderhey.nhs.uk/services/camhs</a>
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Safeguarding-Mate	<a href="http://www.schoolimprovementliverpool.co.uk/safeguarding-mate/">www.schoolimprovementliverpool.co.uk/safeguarding-mate/</a> Contains key safeguarding procedures and key safeguarding documents for educational settings.
Early Help Directory	<a href="https://ehd.liverpool.gov.uk/">https://ehd.liverpool.gov.uk/</a>
Liverpool Safeguarding Children Partnership	<a href="https://liverpoolscb.org.uk/scp">https://liverpoolscb.org.uk/scp</a>
<b>Key National Websites</b>	
NSPCC	<a href="https://www.nspcc.org.uk/">https://www.nspcc.org.uk/</a>
Safeguarding Resource Hub	<a href="https://www.safeguardingresourcehub.co.uk/">https://www.safeguardingresourcehub.co.uk/</a>